

Ashley Vann, DHSc, MHA

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Healthcare Operations | Practice Management | Ambulatory Services | Public Health Research

Executive Summary

Strategic healthcare leader with 5+ years of progressive experience in healthcare operations, practice management, and public health research. Expert at optimizing practice efficiency, financial oversight, and strategic planning to enhance patient care and organizational outcomes. Proven expertise in physician relations, regulatory compliance, and team leadership. Passionate about advancing healthcare equity through research, with a specialization in geriatric minority health disparities. Holds a Doctorate in Health Science, reinforcing a data-driven approach to healthcare administration. Actively engaged in national public health discussions through research presentations and academic collaborations.

Core Competencies

- Statistical Analysis & Performance Metrics
- Healthcare Leadership & Strategic Planning
- Financial Management & Budget Oversight
- Regulatory Compliance & Quality Assurance
- Physician & Stakeholder Engagement
- Healthcare Analytics & Data-Driven Decision Making
- Process Improvement & Operational Efficiency
- Patient Access & Experience Optimization
- Research, Public Speaking & Thought Leadership

Professional Experience

University of Miami Health Systems

Practice Manager (2023–Present)

- Led operational and strategic management for a high-volume ambulatory care practice, improving workflow efficiency and patient throughput.
- Developed provider scheduling templates, optimizing clinic utilization and reducing wait times by 30%.
- Managed a \$1.5M annual budget, achieving a 10% reduction in operational costs while maintaining compliance with HIPAA, OSHA, and CMS regulations.
- Enhanced staff engagement, resulting in a 25% increase in retention through targeted training and leadership initiatives.
- Implemented patient access strategies that expanded appointment availability by 20%.

Vohra Wound Physicians

Practice Manager / Regional Account Manager (2021–2023)

- Expanded physician practice operations, increasing patient encounters by 40% and improving client retention by 30%.

- Designed and led international training programs for global healthcare teams, standardizing best practices.
- Collaborated with cross-functional teams to align operations with corporate strategy and regulatory guidelines.

University of Miami Health Systems

Senior Patient Access Representative (2021)

- Optimized patient intake and registration processes, surpassing quarterly performance goals by 15%.
- Generated reports and analytics to support management in streamlining front-end operations.

Lexington Senior High School

Health Teacher & Athletic Coach (2018–2020)

- Developed health and CPR courses while securing over \$10,000 in funding through grants and fundraising initiatives.

Education & Certifications

- Doctor of Health Science (DHSc) – Drexel University, Philadelphia, PA (Geriatric Minority Health Disparities)
- Master of Health Administration (MHA) – Winston-Salem State University, Winston-Salem, NC
- Bachelor of Science (BS), Athletic Training – Greensboro College, Greensboro, NC (Completed 2,000+ Clinical Hours in Athletic Training)

Certifications & Licensure

- Fellow of the American College of Healthcare Executives (FACHE)
- Basic Life Support (BLS) & CPR Certified
- Wound Care Certified (WCC)
- Collaborative Institutional Training Initiative (CITI) Certification

Speaking Engagements & Research

Upcoming Presentations

- American Public Health Association (APHA) Annual Meeting (Nov. 2-5, 2025 | Washington, DC)
- Gerontological Society of America (GSA) Annual Meeting (Nov. 12-15, 2025 | Boston, MA)

Past Presentations & Thought Leadership

- Drexel University Health Symposium: Presented doctoral research on Geriatric Minority Health Disparities.
- Contributor to healthcare administration publications on practice management, health equity, and quality improvement.